



DEPARTMENT OF THE ARMY
WOMACK ARMY MEDICAL CENTER
FORT BRAGG, NC 28310

February 15, 2011

Office of the Commander

Dear TRICARE Beneficiary,

As the Commander of Womack Army Medical Center, I am very excited to announce the March 10th 2011 openings of the Fayetteville Medical Home, located in the Woodland Office Complex, 2350 Bentrige Lane, and the Hope Mills Medical Home, located in the Millstone Town Center, 3351 South Peak Drive. These two new Medical Homes are part of the first of seventeen Army community-based clinics opening across the continental United States and Hawaii. Fayetteville Medical Home and Hope Mills Medical Home are an extension of Womack Army Medical Center's healthcare services.

These Medical Homes are inspired from the ground up by your ideas and suggestions about how Army healthcare should be. Those ideas and suggestions are embodied in the concept of the Patient-Centered Medical Home, a new model of healthcare being adopted across Military Healthcare and leading civilian healthcare systems. Patients partner with a team of healthcare providers to develop a comprehensive, personal healthcare plan. Your team works with you to take care of health issues as they arise, ensures delivery of prevention screening and services, manages chronic conditions, and promotes a spirit of health and wellness. We strive for high continuity of care, reducing variability in the providers responsible for your Family's care. To find out more about the Army's Community-Based Medical Home program, visit www.armymedicine.army.mil/cbmh.

Enrollment is currently limited to ADFMs living in the following zip code areas as listed for each clinic. Fayetteville Medical Home will support zip codes 28314 and 28376. Hope Mills Medical Home will support zip codes 28306, 28348, 28371, 28357, 28384, and 28386. If you live in zip codes 28304, 28331, or 28309 you may elect either clinic as your choice. You may choose to remain enrolled to your current clinic as enrollment to a **Medical Home is 100% voluntary**. However, if you prefer to change your enrollment to either the Fayetteville Medical Home or the Hope Mills Medical Home, please visit the registration clerk at your assigned clinic and complete the primary care manager (PCM) change request form.

If you are a TRICARE Network enrollee living in one of the zip-code areas and desire to sign-up for future enrollment you will need to visit the TRICARE Service Center (TSC) at WAMC from 8 a.m. to 5 p.m., Monday through Friday. Complete the PCM change request form.

After your paperwork is submitted at either location, please continue to be seen at your current clinic or Network Provider. Fayetteville Medical Home or Hope Mills Medical Home will contact you once you are enrolled to invite you to meet your personal healthcare team.

We are very excited about this opportunity. Join us as we advance the health and readiness of our Army Family. Airborne!

Respectfully,

Neil A. Johnson
Colonel, MC
CBMH, Project Officer

Brian T. Canfield
Colonel, US Army
Commanding